



GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT No. 283, PURUNAPADA, BHAWANIPATNA
KALAHANDI- 766001, TEL/FAX: - 06670 - 230012
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BENCH:

ER. ACHYUTANANDA MEHER (PRESIDENT),
SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 1810^W

Dated, the 09.03.2026

Er. Achyutananda Meher - President
Sri Kamala Kanta Pattnaik - Member (Finance)
Sri Bhairaba Naik - Co-Opted Member

1	Case No.	Complaint Case No. BPT-16/2026		
2	Complainant/s	Name & Address Late Abhimanyu Mahakud, Repr. By Samya Ranjan Mahakud, At-Talsagapada, Po-M. Rampur, Ps-M. Rampur, Dist.-Kalahandi.	Consumer No 9030-0101-3132	Contact No. 78735-70702
3	Respondent/s	Name Sri Krushna Chandra Biswasray (Acct.), Repr. For Sri Debasish Panda, EE, KEED, Bhawanipatna, TPWODL.	Division Kalahandi East Electrical Division, TPWODL	
4	Date of Application			
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	<input checked="" type="checkbox"/>
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipment's	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) –		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) <u>155</u> 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause <u> </u> 3. OERC Conduct of Business) Regulations,2004; Clause <u> </u> 4. Odisha Grid Code (OGC) Regulation,2006; Clause <u> </u> 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause <u> </u> 6. Others <u> </u>		
8	Date(s) of Hearing	13.01.2026		
9	Date of Order	09.03.2026		
10	Order in favour of	Complainant <input checked="" type="checkbox"/>	Respondent <input type="checkbox"/>	Others <input type="checkbox"/>
11	Details of Compensation awarded, if any.	Nil		

Place of Hearing: Narla

Appeared:

1. **For the Complainant** – Late Abhimanyu Mahakud, Repr. By Samya Ranjan Mahakud, At-Talsagapada, Po-M. Rampur, Ps-M. Rampur, Dist.-Kalahandi.
2. **For the Respondent** – Sri Krushna Chandra Biswasray (Acct.), Repr. For Sri Debasish Panda, EE, KEED, Bhawanipatna, TPWODL.

GIST OF THE COMPLAINT:

The complainant consumer Late Abhimanyu Mahakud, Repr. By Samya Ranjan Mahakud, At-Talsagapada, Po-M. Rampur, Ps-M. Rampur, Dist.-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Narla on dt. 13.01.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ ~~irrigation~~ supply with CD of 2.50 KW having consumer no- 9030-0101-3132 under EE, KEED, Bhawanipatna.
- 2) As complained by the complainant that abnormal excess bill was served in the month of 05/2022.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (EE, KEED, Bhawanipatna in its counter reply and course of hearing submitted as follows:

- 1) PVR: 23.02.2026
- 2) Bill details from: 12/2015 to 01/2026
- 3) Date of supply: 28.07.2015
- 4) Category: LT/ ~~irrigation~~
- 5) Connected Load: 2.50 KW
- 6) Meter No – TPU29644
- 7) Installed on: 03.03.2022 with IMR "0"
- 8) CMR: 7100 KWH on 23.02.2026
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by EE, KEED, Bhawanipatna as follows:

- The consumer demanded to withdraw the energy bill from 12/17 to 03/20 as he was not used the power supply. And accordingly, he has supposed to submit the certificate from OLIC, but due to non-submission of valid certificate to the undersigned we may revise the defective bill from 03/20 to 02/22 by taking average consumption of new meter from 03/22 to 02/23 as IMR-0 kwh and FMR-910 kwh. However, the respondent requested the forum to take appropriate decision as necessary.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that the consumer demanded to withdraw the energy bill from 12/17 to 03/20 as he was not used the power supply. And accordingly, he has supposed to submit the certificate from OLIC, but due to non-submission of valid certificate to the undersigned we may revise the defective bill from 03/20 to 02/22 by taking average consumption of new meter from 03/22 to 02/23 as IMR-0 kwh and FMR-910 kwh.
- From 12/2015 to 02/2022 provisional / average bills have been served.

ORDER

09.03.2026

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- The bills served from 03/2020 to 02/2022 (2 years) are to be revised by taking average of 03/2022 to 02/2023 consecutive billing of new meter.
- Any adjustments made during the revision period are also be taken into consideration / DPS charged on the wrong bills are also to be withdrawn.
- The complainant must clear all dues upon revision of bills.

The case is disposed of accordingly.

The matter is closed herewith. The compliance report to be submitted to the undersigned on or before **Dt- 30.04.2026**.


B. NAIK
Co-Opted Member

Co-Opted Member
GRF, Bhawanipatna



K.K. PATTNAIK
MEMBER (Fin.)

MEMBER FIN
GRF, Bhawanipatna



A.N. MEHER
PRESIDENT

PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Late Abhimanyu Mahakud, Repr. By Samya Ranjan Mahakud, At-Talsagapada, Po-M. Rampur, Ps-M. Rampur, Dist.-Kalahandi.
2. EE, KEED, Bhawanipatna, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”

GRF BHAWANIPATNA